

**Keck's Food Service**  
**Covid-19 Customer Communication – 002**  
**Update regarding COVID-19**

**From:** Brian Keck

**Sent:** Sunday, March 22, 2020 7:32 PM

**Subject:** Keck's Food Service - Customer Communication 002 - Update regarding COVID-19

Dear Customer

On behalf of the Keck's Food Service Team, we hope everyone is well and taking the precautionary steps to keep you and your team safe. Recognizing the unprecedented issues affecting our industry and the economy overall we felt it was important to maintain ongoing communications with our valued and long-term Customers regarding our commitment to navigating the current landscape to meet your changing needs thru this difficult period.

As we all address the unfolding dynamics of COVID-19, with over 56 years of industry experience; Keck's Food Service is thankfully in a strong position to support the needs of our Food Service (all Restaurant Segments), Healthcare, Institutional, C-Store, Bakery and Retail Clients.

Many of our clients have been pro-active in an attempt to re-tool based on the Governors orders that only allows for take-out and delivery (no-dine in). For those that are working to capitalize on take-out and delivery, your sales and customer service representative can assist with the appropriate packaging solutions.

Regarding Supply Chain, we have been working closely with our supplier partners and currently haven't experienced measurable supply chain issues. We're monitoring this closely and we'll communicate thru our Sales and Customer Service team if we experience or have information that an expected issue is forthcoming.

**Attached are several reference documents for your review and reference:**

1. 03.15.20 - KFS Customer Communication Regarding Covid-19, Supply Chain & Interventions:
2. 03.19.20 – PA Governor Wolf's Covid-19 Order:
3. 03.19.20 – PA Classification of Essential and Non-Essential Business, It's important to note the Restaurants are essential for Take-out and delivery:
4. 03.19.20 – PA Department of Health, News Release. Point #2 addresses Restaurants:
5. 03.20.20 – NY Governor Cuomo's Order: It's important to note the Restaurants are essential for Take-out and delivery:

**6. SBA Guidance Disaster Funding**

The U.S. Small Business Administration website is now showing **Pennsylvania and Tioga County, PA as eligible** for SBA disaster funding.

For both Pennsylvania and New York, when you open the (Disaster Loan Assistance Link Below) the Eligible Disaster Area (red) link will provide the confirmation that your County is eligible.

This enables small businesses to apply for **Economic Injury Disaster Loans**.

The loans can be used to:

- pay fixed debts,
- payroll,
- accounts payable
- and other bills that can't be paid because of the disaster's impact.

**Interest rate:** for small businesses is 3.75%. The interest rate for non-profits is 2.75%

**Loan Forgiveness:** A Federal Stimulus Package is under discussion that may include partial loan forgiveness if certain conditions are met by the business, but there are no guarantees at this time.

**Here are U.S. Small Business Administration links for you to reference:**

- [Coronavirus \(COVID-19\): Small Business Guidance & Loan Resources](#)
  - [Disaster Loan Assistance](#)
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**7. Families First Coronavirus Response Act. Aid to workers at small US companies:**

The Senate passed and the President signed the Families First Coronavirus Response Act.

- Preliminary details:
- The Act applies to employers with fewer than 500 employees and would provide for paid sick leave and expanded eligibility for FMLA leave for workers affected by the virus under certain circumstances.
- The bill was narrowed significantly to ensure passage in the Senate.
- Employers are to be reimbursed for paid leave with tax credits.
- The Act specifies and caps pay rates for each kind of leave and specifies eligibility.
- Certain exceptions apply.

There's no question that the implications of Covid-19 have already been very disruptive and the next several weeks will be prove challenging for our valued customers and essentially all industries. Keck's Food Service will continue to monitor Covid-19 developments closely and will work diligently to support your business and minimize service and supply disruptions for your operation.

We value your business and will plan to provide additional updates and KFS information for your review and reference.

Regards

BHK

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Attachments:

[03.15.20 - KFS - Customer Communication Regarding Covid-19, Supp](#)

[03.19.20-PA-ORDER-452414287-20200319-TWW-COVID-19-Business-Closure-Order](#)

[03.19.20 - PA Classification - 20200319-Life-Sustaining-Business](#)

[03.19.20 - PA DEPT HEALTH - ORDER CLOSURE BUSINESS NOT LIFE SUSTAINING](#)

[03.20.20 - NY STATE GOVERNOR ORDER - COVID-19](#)